



# Nomadic Mongolia Terms and Conditions

In addition to the Agreement with Amazing Journeys and Cancellation Terms you accepted on your registration form, the traveler agrees to the following Terms and Conditions:

### **Physical Requirements**

This trip has an activity rating of "Active Lite." Travelers should be in good health and prepare properly. This trip is for you if you're an on-the-go traveler – you don't want to miss a thing, hiking, walking and standing for 2-3 hours isn't a big deal and you're able to walk at a moderate pace, including hills, stairs and uneven surfaces independently. Walking four miles throughout the day is very doable. You can climb up and onto various modes of transportation including raised jeeps, horses and camels. You can handle changes in elevation as high as 5,000 feet. You can expect several early mornings and some longer days balanced with free time to recharge or set out on your own adventure. This trip is not a fit for those who require assistance with walking, use a cane/walking stick or who travel on mobility devices.

#### **Tour Group**

This tour is limited to a minimum of 16 and a maximum of 24 participants.

Your group will be led by a knowledgeable tour leader fluent in both English and Mongolian. S/he will lead your group and act as a translator.

As a participant on this tour, you agree to cooperate with and obey the directions of the tour leader and driver(s). Blue Silk Travel reserves the right to remove any traveler from the trip, without compensation, who refuses to cooperate with the instructions of tour staff or who seriously disrupts the group.

#### Food

This tour has two meal options: meat or vegetarian. As the trip nears, you will be asked to choose either meat or vegetarian for the entire tour and cannot change during the tour. If you have a food allergy, you will be able to let us know at that time.

#### Visas

You are responsible for securing any visas you need for your trip. The following information could change; please contact the appropriate embassy or consulate to determine whether you will need a visa.

U.S. citizens may visit Mongolia without a visa for up to ninety days (but must register if staying for more than thirty days). Canadian citizens may visit Mongolia without a visa for up to thirty days. U.S. and Canadian citizens do not need visas to transfer through the Frankfurt, Istanbul, Seoul or Tokyo airports, but may need visas to leave the international sections of these airports.

#### Behavior

This trip is a cultural exchange. Travelers must follow all Mongolian laws. Travelers uninterested in immersing themselves in a new culture should not register for this tour. Egregious disrespect toward Mongolia and its people is grounds for removal from the trip without compensation.

## **Medical Treatment**

Travelers who require frequent medical attention or treatment should not join this tour.

Ulaanbaatar hosts numerous state-run and private medical facilities, including a Joint Commission International accredited hospital, but many areas of Mongolia are served only by basic clinics and hospitals. During your trip, you will be in remote settings, with no people within miles and no cell phone access. It can take hours to reach a doctor or for help to arrive in an emergency. Mongolia has few lighted airstrips, making nighttime medical evacuations impossible from most parts of Mongolia.

By registering for this tour, the traveler agrees not to hold Amazing Journeys or Blue Silk Travel responsible for any failure to secure appropriate or timely medical care, nor for any adverse result from or omission in medical care provided.

By registering for this tour, the traveler gives permission to Blue Silk Travel and its partners to hospitalize and secure emergency medical treatment for him/her in the event that s/he cannot give consent and 1. neither a traveler's traveling companion (relative, friend or companion accompanying the traveler) nor the traveler's emergency contact (specified on the Health & Contact form) is available or 2. medical conditions require treatment before a traveling companion or emergency contact can be contacted.

#### Insurance

#### Medical Insurance

Your trip includes a medical evacuation policy covering up to \$200,000 for emergency medical evacuation and repatriation, \$5,000 for accident and sickness medical expenses and \$5,000 for accidental death and dismemberment. Coverage will begin on the first day for which accommodations or services are booked through Amazing Journeys and will end on the final day for which such services or accommodations are booked.

The traveler is responsible for purchasing additional medical insurance and ensuring that s/he is adequately covered while in Mongolia. The traveler, not Amazing Journeys or Blue Silk Travel, will be responsible for all medical costs, including upfront medical costs for which the traveler plans to file an insurance claim, and any medical costs not covered by insurance.

#### Travel Insurance

Amazing Journeys highly recommends purchasing travel insurance in case you need to cancel your trip, your trip is interrupted or you have lost luggage. Do not bring any valuable objects with you to Mongolia.

## **Accommodations**

## <u>Ulaanb</u>aatar

In Ulaanbaatar, you will stay at the five-star Blue Sky Hotel, overlooking Sukhbaatar Square, the city's central plaza, or at a comparable hotel.

## <u>Countryside</u>

In the countryside, you will stay in traditional nomadic dwellings known as gers at tourist ger camps. Gers are large felt structures built around wooden lattice frames.

Ger camps are resorts consisting of several gers and a restaurant. On this tour, you will spend many nights in ger camps, all with private attached bathrooms and showers.

All accommodations may be changed to comparable hotels, camps or rooms based on availability.

# **Transportation**

#### Domestic

All domestic air and land transportation in Mongolia is included in the tour price. Although some roads in Mongolia are paved, many are dirt tracks. In the countryside, you will travel in SUVs, each with three to four passengers. Domestic flights will be on one of Mongolia's domestic airlines.

### Airport Transfers

Airport transfers between the airport and hotel on the first and last days of the tour are included in the tour price. Airport transfers will also be provided to guests arriving early or leaving late who book extra hotel nights through Amazing Journeys. Airport transfers are not included for travelers booking extra hotel nights not through Amazing Journeys.

#### International

International transportation is not included in the price of the tour.

## Motor Vehicle Transportation

By riding in any vehicle while in Mongolia, the participant agrees that s/he deems the vehicle and driver to be fit for the trip and road conditions and that s/he will not hold Amazing Journeys or Blue Silk Travel responsible for any accidents or injuries that occur. Amazing Journeys and Blue Silk Travel is not responsible for a participant's decision not to wear a seat belt.

## Horseback and Camel Riding

Horseback and/or camel riding are optional parts of this tour and participants should carefully consider the risks before choosing to ride animals in Mongolia. Amazing Journeys and Blue Silk Travel is not responsible for a participant's decision not to wear a helmet. By registering for this trip, travelers absolve Amazing Journeys and Blue Silk Travel from any liability should they suffer in any way from riding horses or camels in Mongolia.

# Responsibility

Amazing Journeys, LLC of Pittsburgh, Pennsylvania, Blue Silk Travel, LLC of Shaker Heights, Ohio, and Blue Silk Travel, Ltd. of Ulaanbaatar, Mongolia (collectively Blue Silk Travel), and their officers accept no responsibility or liability for any injury, loss, accident, death, in convenience, delay, damage or expenses to person or property in connection with the provisions of any goods or services whether resulting from, but not limited to, acts of nature, weather, acts of war or civil unrest, insurrection or revolt, animals, local laws, strikes or other labor activities, criminal or terrorist activities of any kind, sickness, illness, the lack of availability of or access to appropriate medical attention, overbooking or down grading of accommodations, mechanical or other failure of airplanes, motor vehicles or other means of transportation, any failure of any transportation mechanism to arrive or depart on time or for any other causes be yond their reasonable control.

## **Cancellation Penalty**

From the time of deposit until September 4, 2024, the cancellation penalty is \$250. From September 5, 2024 – March 3, 2025, the cancellation penalty is \$950. From March 4 – 24, 2025 the cancellation penalty is 50% of the cost of the tour and pre-nights. From March 25 – April 9, 2025 the cancellation penalty is 75% of the cost of the tour and pre-nights. From April 10, 2025 until the day of travel, the cancellation penalty is 100% of the cost of the tour and pre-nights. Cancellations made on the day of departure and "no-shows" will receive no refund. There is no refund in the event of interruption or cancellation by the passenger after the start of the journey. Your decision not to participate on the tour due to State Department advisories, fear of travel, illness or any other reason will be deemed a cancellation.

Passenger Name (printed)	Passenger Signature
Date	_